COMMONWEALTH of VIRGINIA
Department of Medical Assistance Services

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April 23, 2009

To: Case Managers, DSS Workers, Outreach Staff, and Other Interested Parties

From: Kathleen Dickerson
            Health Care Services Division

Subject: Virginia Medicaid Managed Care Case Managers' Meeting
            May 27, 2009 and May 28, 2009 by WebEx

We are pleased to invite you to Virginia Medicaid's Spring Case Managers' Meeting. This meeting is one way of promoting continuity of care to individuals by establishing and maintaining productive communication between Medicaid providers, case managers, client advocates, outreach workers, and the Virginia Medicaid contracted Managed Care Organizations (MCOs).

The Spring Case Managers' Meeting will be available to you through WebEx (a live on-line, interactive, web-based system). We will host two (2) identical sessions. The first will be held on Wednesday May 27th and the second will be held on Thursday May 28th (each will accommodate up to a maximum of 50 people). Both sessions are from 10 am to 12 noon. Instructions for how to register and how to attend the session for which you register are included on the next page. Please review these instructions in advance, as you will need to download the WebEx software (no-charge) in order to join the session.

Topics for the Spring meeting will include:
- Managed Care Overview—Medicaid eligibility, managed care enrollment, billing for emergency room care and balanced billing, newborn eligibility-Medicaid and FAMIS.
- Web-Based Resources—Managed Care Resource Guide at the DMAS Website, FAMIS Website, VirginiaManagedCare.com for clients.
- General Updates—Enrollment Broker, Mental Health Changes, Maternal Child Health, Dental Changes, and Long Term Care Changes.

Virginia Medicaid Managed Care Case Managers' Meeting

Wednesday May 27th and Thursday May 28th

10:00 AM - Noon

TO REGISTER

To register for the Case Managers' Meeting:

1. Go to https://dmas.webex.com
2. Click on "Upcoming" tab and click on "Register" for the Case Managers' Meeting
3. Enter the registration password: welcome1
4. Enter your name and email address
5. Click "Register"

Please register prior to the meeting session as you may need assistance from your information technology personnel **in downloading the WebEx product.** There is no fee for the download or for the meeting session. You will need access to a computer (to view the power point presentations) and a telephone (to hear the audio portion) of the meeting. ⊕

CONFIRMATION OF REGISTRATION

You will receive an email confirming your registration and instructions on how to join the WebEx session (visual portion) and how to access the audio for the WebEx through your telephone. Save the email. It includes the link you will need to join the conference.

TO JOIN THE WEBEX CASE MANAGERS' MEETING

NOTE: You __must__ join the WebEx and the Teleconference (2 steps) for the WebEx to work in its entirety. However, if you want only to listen to the audio portion of the presentation, you may just join the Teleconference.

Join the WebEx as follows:

1. Go to https://dmas.webex.com/dmas/k2/j.php?ED=113301877&UID=1041939677&rid=1
2. Enter your name and email address (or registration ID).
3. Enter the session password: welcome1
4. Click "Join Now".
5. Follow the instructions that appear on your screen.

Join the Teleconference as follows:

1. Dial 1-866-842-5779
2. When prompted, enter the conference code - **8047860194**